

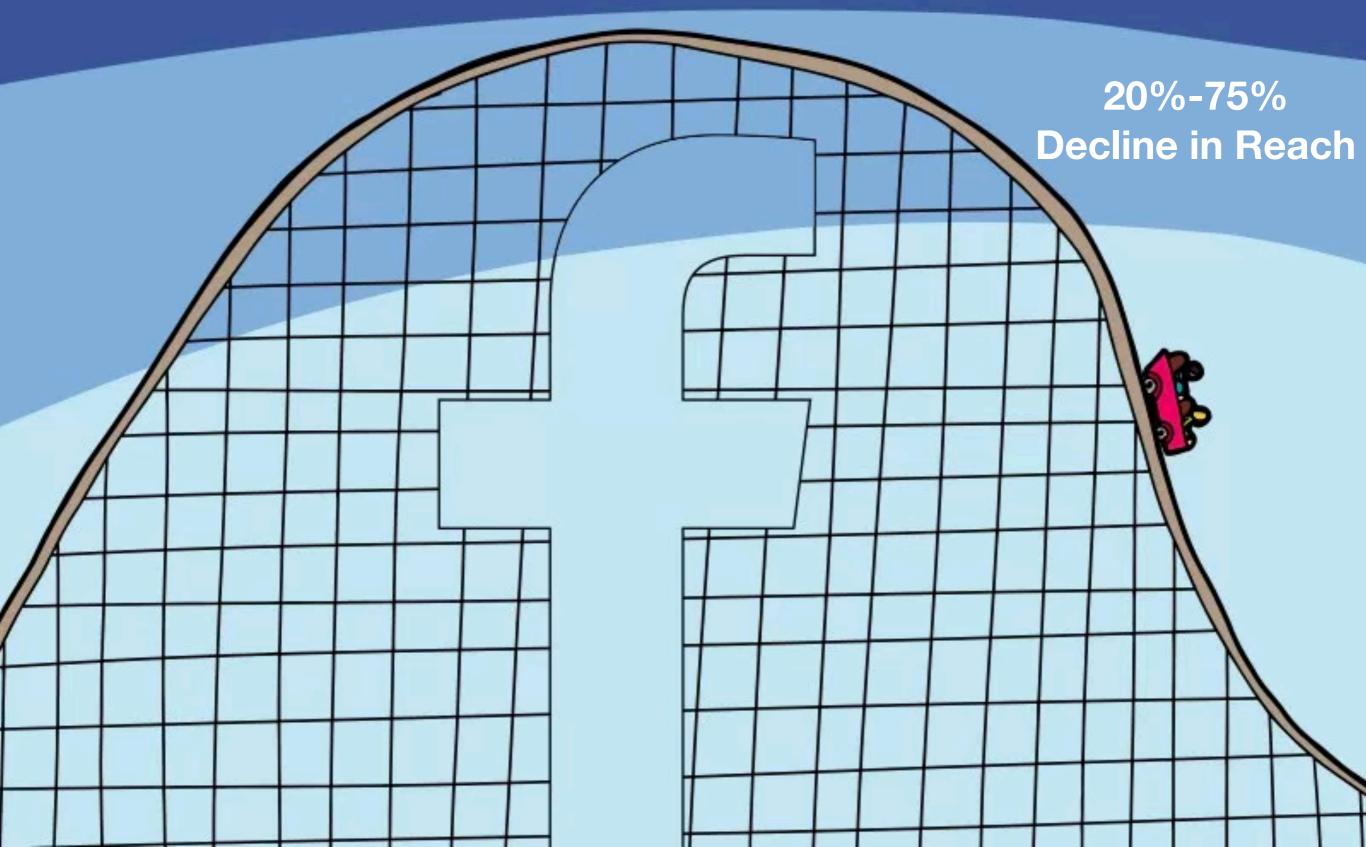
Using Facebook Groups to Increase Organic Engagement aka How to Survive the Algorithm Update

Date



### January 11, 2018: Meaningful interactions

Facebook will be prioritizing posts that create meaningful conversations, especially those from family and friends.



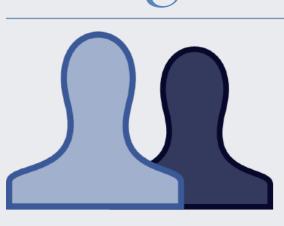
Mark Zuckerberg mentioned that people will be seeing more posts from "friends, family, and *groups*."

https://www.facebook.com/zuck/posts/10104413015393571

## The Difference Between a Facebook:



**Z** Page



# Group

- Personal Individual
- Businesses not allowed (officially)
- Invite and Maintain Friends List
- Only Friends can view
- No Advertising
- Can Create one or more Pages and Groups
- \* Official Presence for Business or Celebrity
- Administration of Page can be shared
- \* No Friends List, instead you get 'Likes' (was Fans)
- Anybody can view and 'Like' a Page
- Nobody needs to ask permission to 'Like'
- View 'Insights' (analytics)
- Advertising is allowed
- You can Pay to promote Posts
- Discussion Forum / Community for Club, Cause, or Specific Purpose
- \* Business advertising and discussion allowed
- Invite and Maintain Members
- \* Members do not have to be Friends with your personal Profile
- \* Only a personal Profile can join or post
- \* A Page cannot join or post (Except linked
- \* You create a Group that is Open, Closed or Secret

# The Difference Between a Facebook:

Profile

Page

Personal Invite Friends "Friend"

Business Invite Likes "Like"

Club Invite Members "Join"

Privacy Settings	Public	Closed	Secret
Who can see the group and request to join?	Anyone	Anyone	Current members and anyone invited by a member
Who can be added or invited by a member?	Anyone who is a friend of the member or invited by email by the member	Depends on Admin settings	Depends on Admin settings
Who can see the group's name?	Anyone	Anyone	Current members or anyone invited by email
Who can see who's in the group?	Anyone	Anyone	Current members
Who can see the group description?	Anyone	Anyone	Current and former members
Who can see the group location?	Anyone	Anyone	Current and former members
Who can see what members post in the group?	Anyone	Current and invited members	Current and invited members
Who can find the group in search?	Anyone	Anyone	Current members
Who can see stories about the group on Facebook (ex: News Feed and search)?	Anyone	Current and invited members	Current and invited members

### The Coupon Boutique - Public Group

Public Group

#### About

Discussion

Members

Events

Videos

Photos

Files

#### Recommendations

Search this group

Q



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GLITCH SALE QUEENS 2.0-Gleams, codes and more GLI...



Closed Group

About

Members



+ Join Group

··· More

Join this group to see the discussion, post and comment.

#### **About This Group**

#### Description

You must have graced a piano or organ at a church at some point in your life and recovering from a troubling situation in which you wish to share with the group. Please be advised that all kinds of humor will be involved in... See More

**Group Type** 

Support

#### Members $\cdot$ 624

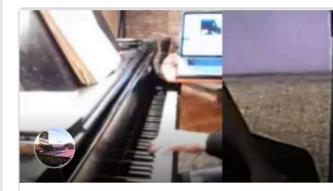


#### CREATE NEW GROUPS

Groups make it easier than ever to share with friends, family and teammates.

Crea

#### **Suggested Groups**



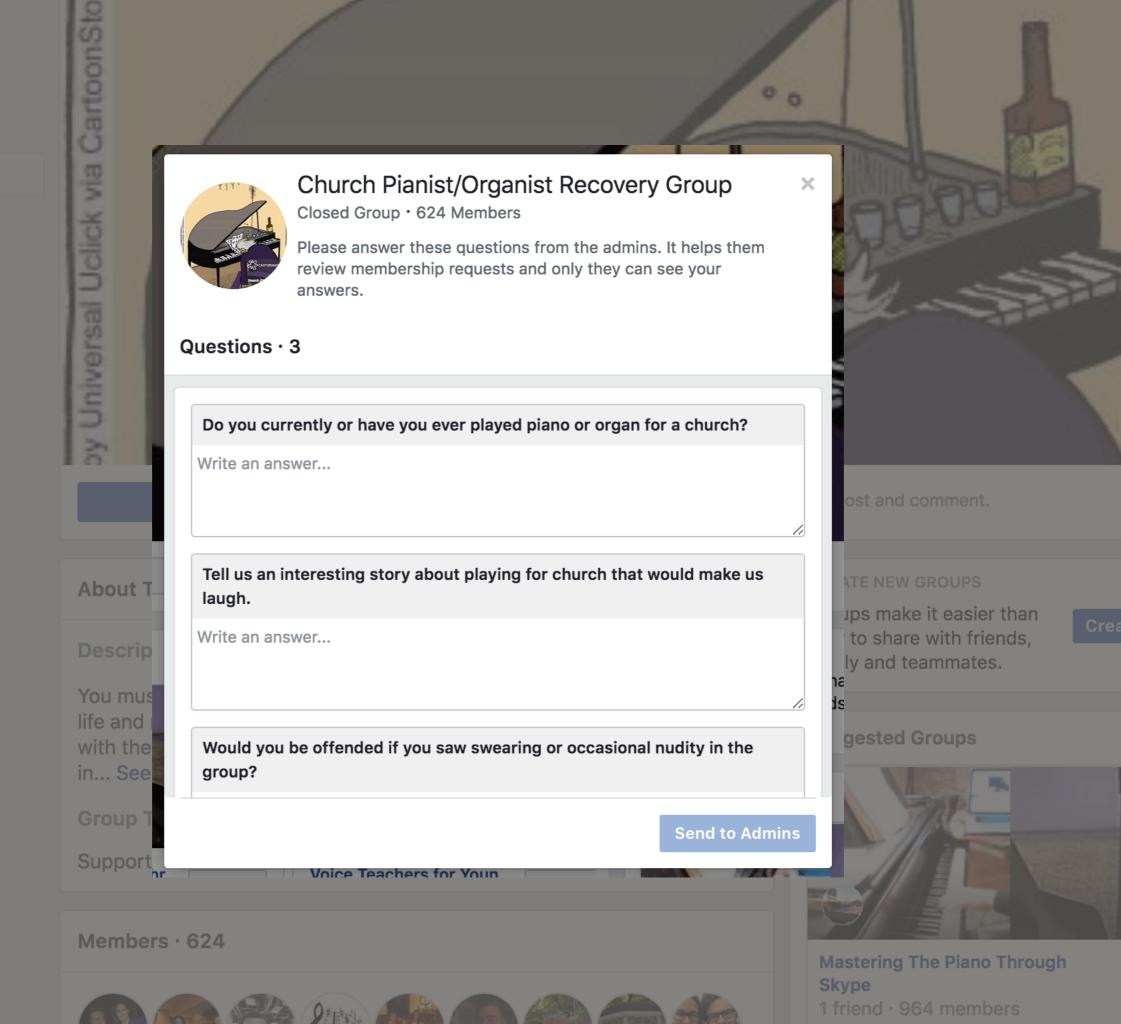
Mastering The Piano Through Skype 1 friend · 964 members

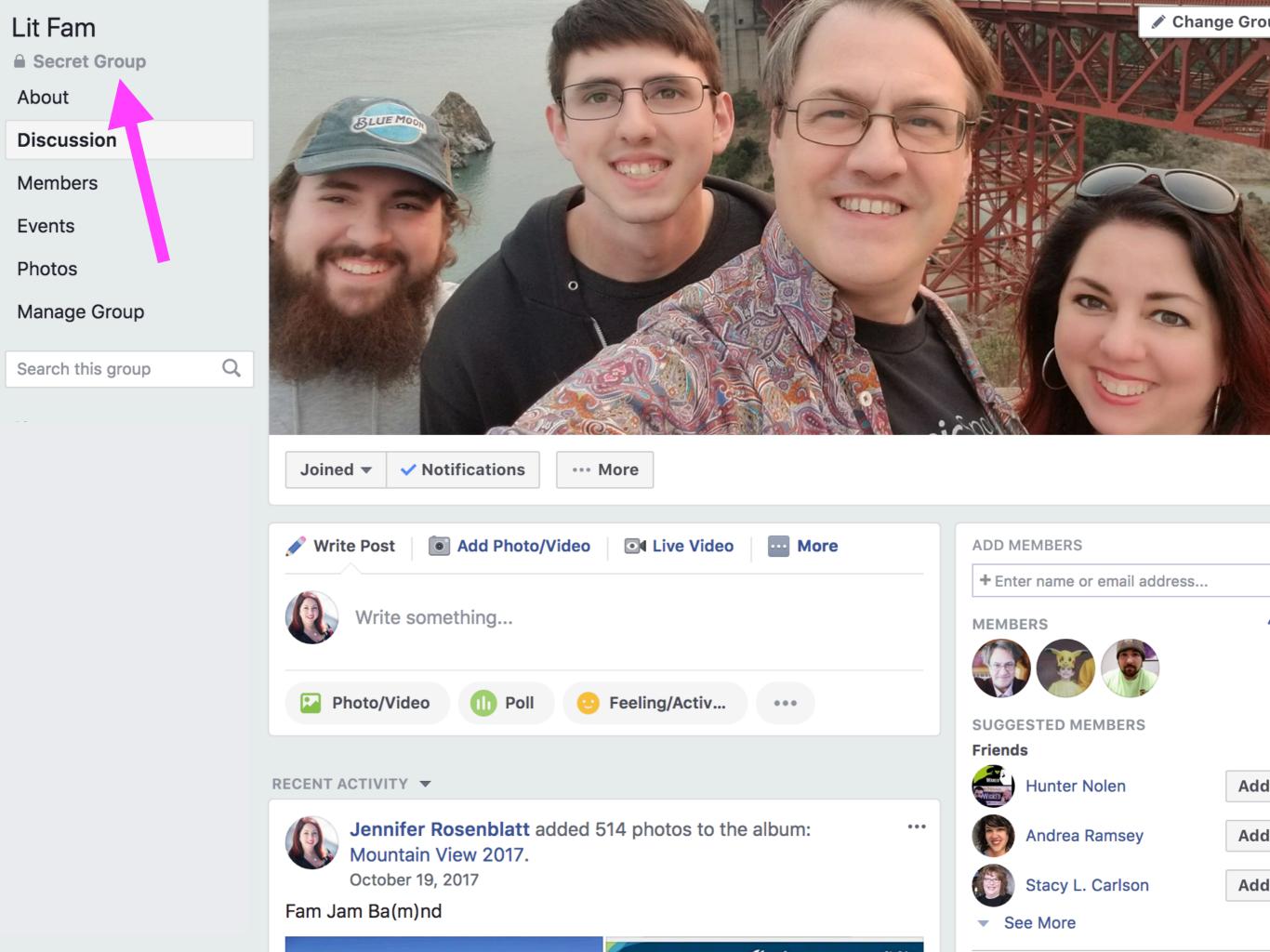
### Church Pianist/Organist Recovery Group

Closed Group

About

Members





MusicSpoke FamBam Closed Group About	Description	This is a closed group for MusicSpoke composers, conductors, and staff, aka MusicSpoke Family. We will use this group as a communication tool and to celebrate each other's successes!
Discussion		Potential members see the description if privacy is set to public or closed.
Members		
Events	Tags	Write up to 5 tags (ex: soccer)
Videos		Tags help people find groups they might be interested in joining. You can change these at any time. Learn
Photos	Locations	This can help people find your group more easily if they're looking for groups in your area.
Files		Add Locations
Group Insights	Linked Pages	Give your business, brand or organization a voice on Facebook and connect with the right people. Learn M
Manage Group	Linked Pages	Link Your Page Create New Linked Page
Search this group Q		Customize your group's contact info so you can create posts using email or quickly share a link to your group
	Web and Email Address	Customize Address
		Closed Group. Anyone can find the group and see who's in it. Only members can see posts.          Change Privacy Settings         Admins of groups with fewer than 5,000 members can change the group privacy settings at any time. Lear
	Membership Approval	<ul> <li>Anyone in the group</li> <li>Only admins and moderators</li> </ul>
		Save time by automatically approving member requests from people who are already in your other groups. More Select Groups

MusicSpoke Circle	Description	This is a place for MusicSpoke fans to engage with our composers, learn about new releases, receive special offers, keep up with
Closed Group		conferences, and more!
About		
Discussion		1
Announcements		Potential members see the description if privacy is set to public or closed.
Members	Tags	Choral Music × Composers × Conductors ×
Events		Tags help people find groups they might be interested in joining. You can change these at any time. Learn mo
Videos	Locations	Olahal
Photos	Locations	Edit Locations
Files		
Group Insights	Linked Pages	
Manage Group		MusicSpoke         5.0 ★ · \$ · Arts & Entertainment         Image: Specific content         Image: Specific content <tr< td=""></tr<>
Search this group Q		Give your business, brand or organization a voice on Facebook and connect with the right people. Learn More
		Edit Linked Page Create New Linked Page
	Address	Web: https://www.facebook.com/groups/MusicSpokeCircle/ Share this link to help people find your group. Email: MusicSpokeCircle@groups.facebook.com
		Emails sent to this address will appear as posts in the group. Change Address
	Privacy	Closed Group. Anyone can find the group and see who's in it. Only members can see posts.
		Change Privacy Settings
		Admins of groups with fewer than 5,000 members can change the group privacy settings at any time. Learn N

MusicSpoke Circle		Email: MusicSpokeCircle@groups.facebook.com Emails sent to this address will appear as posts in the group.
About		Change Address
Discussion	Privacy	Closed Group. Anyone can find the group and see who's in it. Only members can see posts.
Announcements		Change Privacy Settings
Members		Admins of groups with fewer than 5,000 members can change the group privacy settings at any time. Lear
Events	Membership	• Anyone in the group
Videos	Approval	Only admins and moderators
Photos	Automatic	Save time by automatically approving member requests from people who are already in your other groups.
Files	Membership Approval	More
Group Insights		Select Groups
Manage Group	Membership Requests	Learn more about people who want to join your group by asking them some questions. You can ask up to 3 questions, and only the admins and moderators will see the answers.
Search this group Q		Ask Questions
	<b>Posting Permissions</b>	<ul> <li>Anyone in the group</li> <li>Only admins</li> </ul>
	Post Approval	All group posts must be approved by an admin or a moderator.
	Story Posting Permissions	<ul> <li>Anyone in the group</li> <li>Only admins</li> </ul>
	Story Post Approval	All group story posts must be approved by an admin or a moderator.
		Save

MusicSpoke Circle	Email: MusicSpokeCircle@groups.facebook.com Emails sent to this address will appear as posts in the group.
About	Change Address
Discussion	<b>Privacy</b> Closed Group. Anyone can find the group and see who's in it. Only members can see posts.
Announcements	Change Privacy Settings
Members	Admins of groups with fewer than 5,000 members can change the group privacy settings at any time. Lear
Events	
Videos	Member Request Settings
Photos	Ask Pending Members Questions Ask pending members some questions. They'll have up to 250 characters from people who are already in your other groups.
Files	to answer each one, and only admins and moderators will see the answers.
Group Insights	Conductors: What ensembles do you primarily conduct?
Manage Group	asking them some questions. You can ask up to 3
	Performers: What do you play or sing? What kind of ensemble? the answers.
	Composers: What kind of music do you write?
	Posting
	Cancel Save
	<b>Post Approval</b> All group posts must be approved by an admin or a moderator.
	Story Posting O Anyone in the group Permissions Only admins
	Story Post Approval C All group story posts must be approved by an admin or a moderator.

## How to Build an Engaged Community on Facebook

FACEBOOK GROUP

https://blog.bufferapp.com/facebook-group



...

#### Coming to you live from SWACDA 2018!



D ₩ John Griffith and 7 others 4 Comments • 1 Share

Like 555 people saw this post > **Boost Post** 

Comment	分 Share

584

14

73

56

Other Clicks

#### 。[] Reach **Total People Reached** 584 0 Organic Paid .00 Engagement **Total Engagements** 4 2 8 Reactions Comments Shares Olicks **Total Clicks**

17

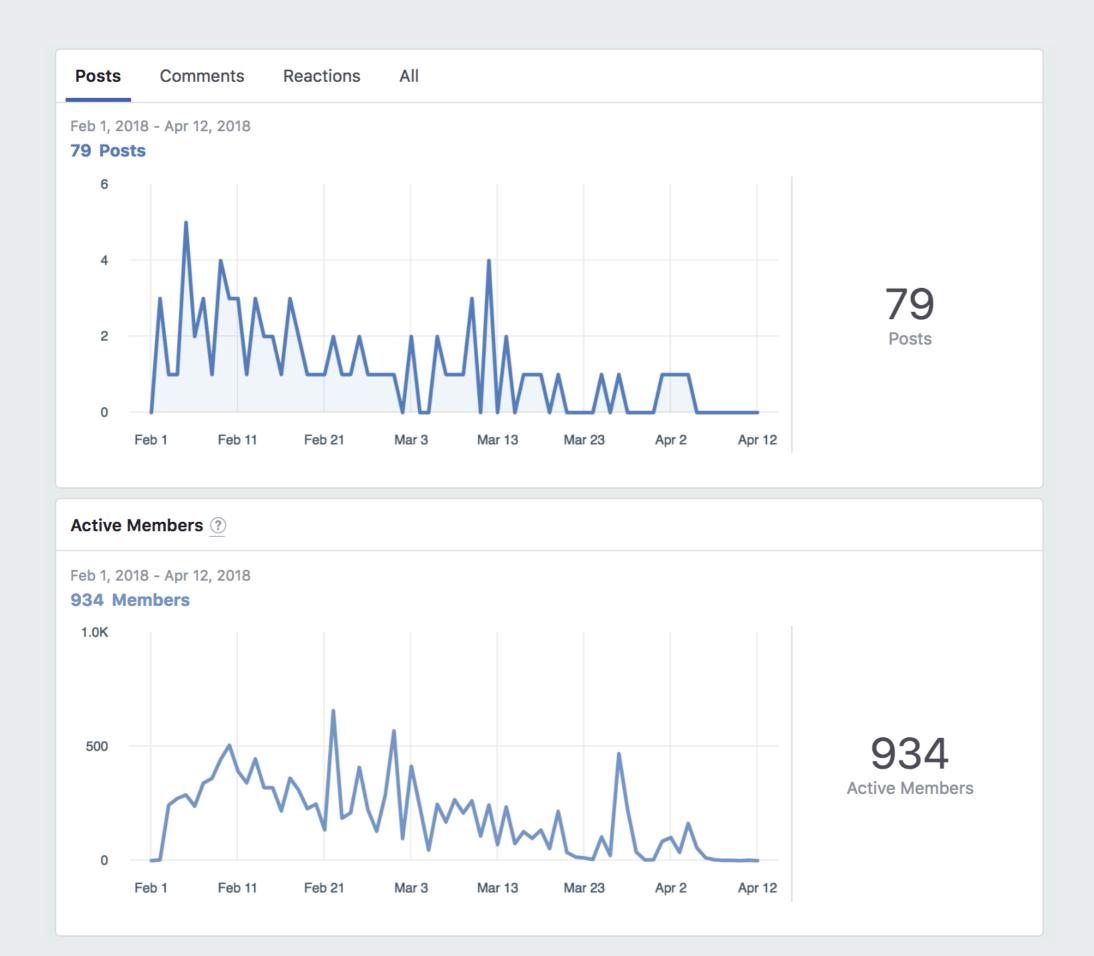
Video Plays

0

Link Clicks

#### Reach **Total People Reached** 792 0 Organic Paid allo Engagement **Total Engagements** 15 3 8 4 Reactions Shares Comments .000 Clicks **Total Clicks** 110 27 0 83 Link Clicks Video Plays Other Clicks

#### 。[] Reach 1,169 **Total People Reached** 1,169 0 Paid Organic adl Engagement 19 **Total Engagements** 11 4 4 Reactions Shares Comments 00 Clicks **Total Clicks** 146 0 34 112 Link Clicks Video Plays Other Clicks





Jennifer Rosenblatt is 🐸 feeling excited at MusicSpoke.

Hi friends! We are excited to have so many new members join our group! Let's introduce ourselves in a comment below and make some new friends. #WelcomeWednesday

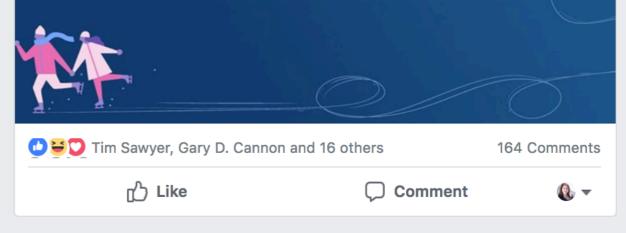


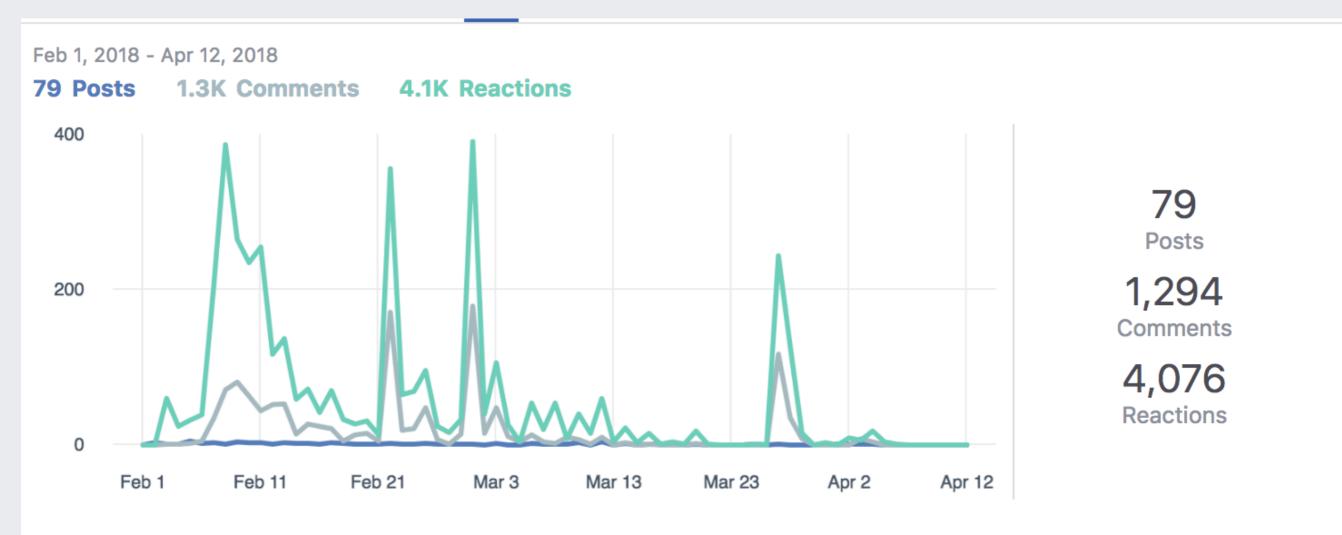


...

Jennifer Rosenblatt O Admin · February 22

Ruin the title of a piece of choral music by changing one letter. Go... (h/t to <u>Andrea Ramsey</u>) ...







Kurt Knecht - Happy Holy Week. Ruin a hymn title in one letter.

**■**160 **▲**387 **⊙**636

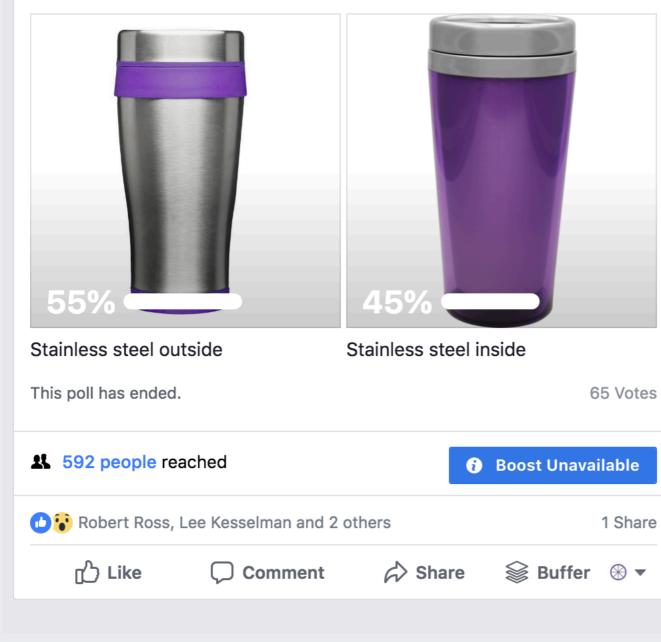
#### **Post Details**

MusicSpoke created a poll — 😉 feeling curious at MusicSpoke.

Published by Jennifer Rosenblatt [?] · February 25 · Kansas City, MO · ♦

...

Crowdsourcing ideas for the MusicSpoke travel mug. Which one is your favorite?



Performance	e for Your Post		
592 People Reached			
31 Reactions, Co	omments & Shares i		
5 Like	<b>3</b> On Post	<b>2</b> On Shares	
1 O Love	<b>O</b> On Post	<b>1</b> On Shares	
2 Wow	<b>1</b> On Post	<b>1</b> On Shares	
<b>23</b> Comments	<b>O</b> On Post	<b>23</b> On Shares	
<b>1</b> Shares	<b>1</b> On Post	<b>0</b> On Shares	
108 Post Clicks			
<b>O</b> Photo Views	2 Link Clicks	106 Other Clicks <i>i</i>	
NEGATIVE FEEDBACK			
1 Hide Post	<b>O</b> Hide	0 Hide All Posts	
<b>O</b> Report as Spam <b>O</b> Unlike Page			



MusicSpoke is with Julia Seeholzer. Published by Buffer [?] · March 8 · ♥

Meet the Women of MusicSpoke. Happy #IWD2018. #SupportLivingArtists #SupportWomenArtists #FemaleFounders



**Get More Likes, Comments and Shares** Boost this post for \$30 to reach up to 35,000 people. **Performance for Your Post** 

**O** People Reached

...

25 Reactions, Comments & Shares *i* 

<b>117</b>	<b>11</b> On Post	<b>106</b> On Shares	
25	<b>3</b>	<b>22</b>	
C Love	On Post	On Shares	
<b>2</b>	<b>O</b>	<b>2</b>	
Wow	On Post	On Shares	
<b>O</b>	<b>O</b>	<b>0</b>	
Comments	On Post	On Shares	
<b>11</b>	<b>11</b>	<b>0</b>	
Shares	On Post	On Shares	
<b>0</b> Post Clicks			
<b>O</b>	<b>O</b>	<b>O</b>	
Photo Views	Link Clicks	Other Clicks <i>i</i>	
NEGATIVE FEEDBACK			
0 Hide Post	0 Hide All Posts		
<b>O</b> Report as Spam	<b>0</b> Unlike Page		

Reported stats may be delayed from what appears on posts

Boost Post

# Email Marketing



### This is what we do

Well not totally, we just facilitate the awesomeness through our sheet music marketplace. But don't let that fool you, this is why we do it!

### **Join the Community**

Our private Facebook group is where it's at. Connect with our composers and receive exclusive offers.

Join Now





# Phyllis Donn asked to join MusicSpoke FamBam. 2 hours ago



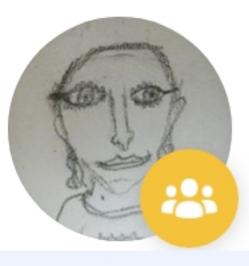
Rachel Whelan likes a post in Women in Composition: "great to hear our music played at beautiful...". 2 hours ago

...



Jeff Wall likes a post in I'm a choir director. Yesterday at 10:17 AM

...



## Joy Faith DeCoursey Porter posted in MusicSpoke FamBam.

Tue at 10:59 AM

...



### Carrie Tennant, Dion Ritten and Jason Sickel posted in I'm a choir director. Wed at 1:43 PM



Doug Scott posted in Pretentious Classical Music Elitists on Wednesday. Thu at 9:32 AM



**Dan Wagner** commented on a post in **I'm a choir director**. Thu at 4:17 PM

...

## Meaningful Interactions

12 Like

acebool